



TALLAHASSEE AUTO AUCTION Arbitration Policy

IN ACCORDANCE WITH
NAAA ARBITRATION POLICY



The Gold Standard
— Since 1948 —

THE DECISION OF THE AUCTION ARB DEPT IS FINAL AND BINDING

- The Arbitration **DEADLINE** is 4pm on Sale Day (Calendar Day of Winning Bid)
- ◆ **ALL ARBITRATIONS MUST BE DISCLOSED IMMEDIATELY ON SALE DAY**
- ◆ **ALL ARBITRATIONS MUST BE DISCLOSED TO THE MECH SHOP MGR.**
- **ALL ARBITRATIONS = MANAGED BY THE AUCTION MECH SHOP MGR.**
- **ALL Vehicles selling for UNDER \$3,001 = Automatically AS-IS**
 - Light Status on Vehicles **UNDER \$3,001** is **NULL & VOID**
 - Vehicles **UNDER \$3,001 CANNOT BE ARBITRATED FOR ANY REASON**
 - **THE ONLY EXCEPTIONS:** Odometer Discrepancy, Title Discrepancy
- ◆ **NO ARBITRATION ON VEHICLES 20 YEARS AND OLDER = AS-IS**
- ◆ **ARBITRABLE = INOP Odometers**
 - Vehicles **MUST** be on Auction premises to verify Mileage on Odometer
- ◆ **ARBITRABLE = Missing/Deployed Airbags (Green Light Units Only)**
 - Vehicles **MUST** be on Auction premises to check the Airbag Status
- ◆ **ARBITRABLE = Emission Control System Equipment Missing/INOP**
 - Vehicles **MUST** be on Auction premises to check the status of ECS
 - \$800 Repair Limitation
- ◆ **NOT SUBJECT TO ARBITRATION = VISIBLE DEFECTS**
- ◆ **NOT SUBJECT TO ARBITRATION = AIR CONDITIONING DEFECTS**
- ◆ **NOT SUBJECT TO ARBITRATION = OIL/TRANSMISSION LEAKS**
 - Unless leaks deemed "EXCESSIVE"
- ◆ **ARBITRABLE = CONVERTIBLE TOPS**
 - IF vehicle is within (4) Model Years from the **CURRENT** Calendar Year
- ◆ **NOT SUBJECT TO ARBITRATION = POWER ACCESSORY DEFECTS**
 - This includes sunroof & convertible tops **OLDER THAN (4)** model years
- **ANY OUTSIDE LABOR REQUIRED WILL BE CHARGED TO RESPONSIBLE PARTY**
- ◆ **NOT SUBJECT TO ARBITRATION = AUDIO/VISUAL ELEC. EQUIP.**
 - Missing Navigation Disks **NOT** Covered by Arbitration
- ◆ **NOT SUBJECT TO ARBITRATION = CHECK ENGINE LIGHT**
- ◆ **NOT SUBJECT TO ARBITRATION = ABS LIGHT**
- ◆ **NOT SUBJECT TO ARBITRATION = AIR BAG LIGHT**
- ◆ **NOT SUBJECT TO ARBITRATION = FLUID LEVEL LIGHT**
- ◆ **NOT SUBJECT TO ARBITRATION = SEAT BELT LIGHT**
- ◆ **ARBITRABLE = IF Mechanical Issues (Over \$800.00) are the Cause of Light**
 - **ONLY** on Green Light Units
- **THIRD-PARTY INSPECTIONS MAY BE REQUESTED**
 - **ALLOWABLE** ON THE DAY THE ARBITRATION RESULT IS RENDERED
 - **ALL 3RD PARTY INSPECTIONS MUST BE ARRANGED BY THE AUCTION**
 - **ONLY FACTORY CERTIFIED TECHNICIANS WILL BE USED**
 - **COST OF INSPECTION IS RESPONSIBILITY OF THE NON-PREVAILING PARTY**
- **UNITS SOLD OUTSIDE OF AUCTION BLOCK = NO AUCTION INVOLVEMENT**
 - **NO ARBITRATION FOR ANY REASON** - **NO ADJUSTMENT**
 - **NO SETTLEMENT FOR ANY DEFECT** - **NO CLAIMS AT ALL**
 - **SUCH SALES ARE CONSIDERED AS-IS**

- **GENERAL ARBITRATION EXCEPTIONS:**
 - **FRAME DAMAGE** - **ODOMETER ISSUE**
 - **FLOOD DAMAGE** - **TITLE DISCREPANCY**
 - Vehicles **UNDER \$3,001: ARB ONLY = Odometer & Title Discrepancies**
- **SELLER GUARANTEES ARE THOSE STATED BY THE SELLER ONLY**
 - **AUCTION IS NOT LIABLE FOR GUARANTEES MADE BY THE SELLER**
- **AUCTION DOES NOT GUARANTEE EDVH DATA**
 - Electronic Vehicle History Data = (AutoCheck) (Carfax) (Etc.)
 - Auction **WILL NOT** accept arbitration claims based solely on EDVH data
- **AUCTION DOES NOT GUARANTEE: Warranty Books**
- **AUCTION DOES NOT GUARANTEE: VIN Plates**
- **AUCTION DOES NOT GUARANTEE: The YEAR of KIT Vehicles**
- **AUCTION DOES NOT GUARANTEE: Trailers**
- **AUCTION DOES NOT GUARANTEE: Motorcycles**
- **AUCTION DOES NOT GUARANTEE: Watercraft**
- **AUCTION DOES NOT GUARANTEE: Recreational Vehicles**
- **AUCTION DOES NOT GUARANTEE: Antique Vehicles**
- **AUCTION DOES NOT GUARANTEE: Homemade/Modified Vehicles**
- **ALL OF THESE VEHICLES ARE SOLD AS-IS**
 - **NO GUARANTEES ON ODOMETER ACCURACY**
 - **NO GUARANTEES ON FRAME**
 - **NO GUARANTEES ON WATERCRAFT TITLES**
- **ARBITRATOR INSPECTS ONLY DEFECTS LISTED ON THE ARB FORM**
 - Each Vehicle is Allowed (1) Chance at Mechanical Arbitration
 - If "Price Adjustment" occurs, Vehicle Becomes AS-IS Property of Buyer
 - **NOT SUBJECT TO FURTHER ARBITRATION FOR ANY MECH DEFECTS**
- **NOT SUBJECT TO ARBITRATION = WEARABLE ITEMS (EX: CLUTCH)**
- **SELLER WILL NOT BE PAID FOR A VEHICLE UNDER ARBITRATION**
 - **ARBITRATION MUST BE SETTLED PRIOR TO POSTING SELLER CHECK**
- **TRANSPORTATION COSTS NOT REIMBURSED PER AUCTION POLICY**
- **ALL ARB REQUESTS MUST MEET AUCTION GUIDELINES TO QUALIFY**
- **SALE DAY ARBITRATION IS SUBJECT TO TIME-OF-DAY LIMITATIONS**
- **NOT SUBJECT TO ARBITRATION**
 - **VEHICLES w/ MORE THAN 500 MILES *AFTER PURCHASE***
- ◆ **AUCTION WILL NOT ARBITRATE WEARABLE ITEMS AT ALL**
 - "WEARABLE ITEMS" Parts that need replacement/adjustment due to WEAR
 - Wearable Items are identified in the Owner's Manual; Examples include:
 - Air-Ride Suspensions, Suspension Components, Shocks and Struts
 - Tires
 - Wipers
 - Brake Pads, Brake Calipers, Brake Rotors, Brake Drums
 - Timing Belts, Timing Chain, Serpentine Belts, Hoses, Vacuum Lines
 - Lubricants, Fluids
 - Bulbs
 - Air Filter, Gas Filter, Oil Filter

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