



TALLAHASSEE AUTO AUCTION Arbitration Policy

IN ACCORDANCE WITH
NAAA ARBITRATION POLICY



The Gold Standard
– Since 1948 –

THE DECISION OF THE AUCTION ARB DEPT IS FINAL AND BINDING

Driveability Issues

Seller Disclosure Requirements or Can Be Arbitrated	Green Light	Red Light	Arbitration Period**
Frame Damage, altered, or repaired per NAAA Policy	Yes	Yes	7 days
Unibody Damage, altered, or repaired per NAAA Policy	Yes	Yes	7 days
Transmission problem*	Yes	No	Sale day only
Engine problem	Yes	No	Sale day only
Sludged engine	Yes	No	Sale day only
Cracked or repaired block	Yes	No	Sale day only
4×4 system inoperable*	Yes	No	Sale day only
ABS problem*	Yes	No	Sale day only
SRS-absence of or problems with airbags*	Yes	No	Sale day only
Emission control equipment is missing, modified, or inoperable*	Yes	No	Sale day only
Electrical problems*	Yes	No	Sale day only

Historical, Non-Visible Issues

Seller Disclosure Requirements or Can Be Arbitrated	Green Light	Red Light	Arbitration Period**
Taxis and police cars	Yes	Yes	7 days
Flood damage	Yes	Yes	7 days
Fuel conversion	Yes	Yes	7 days
Lemon Law/Manufacturers Buyback	Yes	No	7 days
Non-original engine <i>(excludes items replaced under manufacturer Warranty - up to 4 yrs old)</i>	Yes	No	Sale day only
Not actual miles (previously TMU)	Yes	Yes	7 days
Canadian	Yes	Yes	Sale day only
Salvage or reconstructed <i>(including history)</i>	Yes	Yes	7 days
State-issued VIN plates <i>(reassigned public VINs)</i> including kit vehicles	Yes	Yes	7 days
Gray market vehicles	Yes	Yes	7 days
Insurance and/or salvage Titles <i>(including history)</i>	Yes	Yes	7 days
Vehicles being sold with a CO, MSO or repo affidavit <i>(if required by state law)</i>	Yes	Yes	7 days
Vehicles being sold with no title (Bill of Sale only)	Yes	Yes	7 days after receipt of title

Non-Arbitrable Issues

Seller Disclosure Requirements or Can Be Arbitrated	Green Light	Red Light	Arbitration Period**
Glass damage	No	No	None
Hail damage	No	No	None
Logo or decal misrepresentation	No	No	None
Tire problems	No	No	None
Upholstery problems	No	No	None
Visible body damage	No	No	None
Insurance and/or salvage Titles <i>(including history)</i>	Yes	Yes	7 days
Vehicles being sold with a CO, MSO or repo affidavit	Yes	Yes	7 days
Vehicles being sold with no title (Bill of Sale only)	Yes	Yes	7 days after receipt of title

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